

INSTALL AND SET UP SAFEXPERT PERFECTLY

Version: 2025-02-12

**Additional
technical information
for specialists**

Safexpert



Dear Safexpert customer,

thank you for choosing Safexpert! Our product information will help you to install Safexpert correctly and to set it up for the first time.

We are glad to support you

You want to be on the safe side that Safexpert is properly installed and set up on your system? One of our experts will be pleased to support via WEB support using the remote maintenance software TeamViewer®.

Here we focus entirely on your IT needs. Thus, you receive an installation of Safexpert that is adapted to your company.

We offer these services at an hourly rate of € 175 plus VAT and any travel expenses. The account is made according to actual expenditure. For the most cost-effective support we ask you to complete the following checklist as far as possible in advance and to send it to support@ibf-solutions.com.

Please note our basic differentiation between:

- IT administrator and
- Safexpert administrator

IT administrator

Your IT administrator will ensure that Safexpert and the database are correctly installed in your IT environment. In particular, the IT administrator decides on the most suitable installation variant for installing updates and service packs at the lowest possible cost and time.

Safexpert administrator

The Safexpert administrator will ensure that after the installation of Safexpert the system is set up properly and the standards remain up to date.

The following checklist can be filled out electronically as a form.

Checklist – Install and set up Safexpert perfectly

Nr.	Question	Answer
1.	Does your company have an IT administrator or someone who can help you with IT matters?	☐ Yes Name: _____ Mail: _____ Tel. extension: _____ ☐ No
2.	Has a Safexpert administrator already been named?	☐ Yes Name: _____ Mail: _____ Tel. extension: _____ ☐ No, should be done during consulting
3.	How many people work in your company in the product development processes of machines or plants?	Construction Machinery: _____ Control engineering: _____ Technical editing: _____ Other project participants: _____
4.	Should Safexpert be used in a network ? If so, how many users?	☐ Yes In total: _____ Simultaneously: _____ ☐ No
5.	Do some users have to work independently with Safexpert outside the company in addition to a possible network operation, for example during tests or acceptance tests?	☐ Yes How many: _____ ☐ No
6.	Does your IT meet the System requirements on our website?	☐ Yes ☐ No ☐ To be clarified with consultant
7.	Are there specifications from your IT department on which database should or must be used?	☐ VistaDB (for local single-user installation without network connection) ☐ MS SQL Server version 2016 or higher (Express Edition possible)
7.1	If you are using an SQL Server, which authentication should be used?	☐ Windows authentication ☐ SQL user
8.	How should Safexpert be updated in the future (update variant)?	☐ Manual installation (via setup-file) ☐ Via Safexpert-Client ☐ MSI-Packets ☐ Own software distribution

Nr.	Question	Answer
9.	Should Safexpert be used in a Terminal server surrounding (Citrix, etc.)?	☐ Yes ☐ No
10.	Are you or the above-mentioned IT-Administrator authorized to install software ?	☐ Yes ☐ No (in this case an installation is not possible by our consultant!)
11.	Is full access to the ProgramData folder of Windows granted?	☐ Yes ☐ No (in this case an installation is not possible by our consultant!)
12.	Is Safexpert authorised to establish an Internet connection? These URL shares must be entered on your firewall: For the Safexpert software update: https://api.ibf.at/internetupdateservice/ For the NormManager and update wizard: https://api.ibf.at/normmanagerservice/ For the function to check the accessibility of the services: https://api.ibf.at/check/ For the Safexpert Knowledge Base: https://api.ibf.at/knownledgeservice/ For functionality to reset the password: https://api.ibf.at/safexpertservice/ In addition to the standard port 443 for https, we need port 80 for the transfer of the setup file.	☐ Yes – direct connection ☐ Yes – via Proxy server ☐ No ☐ To be clarified with consultant



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